LEAN SIX SIGMA

YELLOW BELT CERTIFICATION WORKSHOP

Take the first step toward becoming a certified Lean Six Sigma professional. Learn proven techniques and practical tools to reduce waste, increase profitability, improve quality, and drive overall business improvement.

WHEN:

Friday
December 9, 2016
8:00am to 5:00pm

WHERE:

Birch Communications
320 Interstate North Pkwy.
Atlanta, GA 30339

SPONSORED BY:

BIRCH
Communications. Connectivity. Commitment

PRESENTED BY

RIVERWOOD
ASSOCIATES

REGISTRATION

$400 Registration

Registration includes courseware, breakfast / lunch and exam

CLICK TO REGISTER

tinyurl.com/LSSYB-DEC9

Questions?
Contact: Peter Sherman
678.595.7942
peter@riverwoodassociates.com

www.riverwoodassociates.com

About This Event

Discover what World Class organizations such as Allied Signal, Bank of America, The Coca-Cola Company, Caterpillar, General Electric, McKesson, Motorola, Toyota and Virginia Mason Clinic already know: **Lean Six Sigma can significantly improve your bottom line and customer experience.** Take the first step to becoming a certified Lean Six Sigma professional and learn how to drive better results in your business by attending this practical, tool-based workshop.

Learning Objectives

This one-day introductory course is designed to give participants an overview of Lean Six Sigma principles and methodology. Participants will learn the key components of the **DMAIC (DEFINE-MEASURE-ANALYZE-IMPROVE-CONTROL)** framework to become more effective problem solvers, systems thinkers, and make better data-based decisions.

Curriculum Includes

- Lean Six Sigma philosophy, goals and objectives
- Six Sigma structure and organization
- DMAIC process & key tools for each stage
- Lean overview: tools to eliminate waste and improve cycle time
- Understanding data and variation

Participants will be given an end-of-course, open book examination. Each attendee that scores **80% or higher** will receive a Lean Six Sigma Yellow Belt Certification of Completion. All attendees should bring a notepad and a basic calculator.

BIRCH
Communications. Connectivity. Commitment

We are proud to partner with **Birch Communications** — a technology leader based in Atlanta. Birch is a leading technology service provider to small, mid-sized, enterprise and wholesale businesses. We meet the needs of business customers that are underserved by other providers by offering a di-verse portfolio of integrated technology solutions coupled with a relentless focus on customer service. Our mission is to provide high-quality, reliable communications, broadband, cloud and IT services to business customers at the best possible value while giving each of our clients the personal attention they deserve.

RIVERWOOD
ASSOCIATES

Riverwood Associates is your Georgia-based leader in Lean Six Sigma certification training and process improvement consulting.
www.riverwoodassociates.com

About the Facilitator

Peter J. Sherman
Managing Partner
Riverwood Associates

Peter Sherman brings more than 20 years experience successfully leading process improvement programs. Peter is a Certified Lean Six Sigma Master Black Belt, ASQ Certified Quality Engineer, and APICS Certified Supply Chain Professional.

From 2010-14, Peter served as Director of Process Excellence for Cbeyond Communications, a publicly-traded, $500M revenue telecommunications provider, based in Atlanta, GA. Previously, Peter was a Master Black Belt with AT&T's Product Development Group for 10 years.

Peter began his career in Japan as a visiting M.I.T. Scholar in 1986-87. There he worked with Dr. Edwards Deming, the noted American Quality expert and learned Japanese quality practices, including the Toyota Production System and Kaizen. Peter served as Lead Instructor at Emory University's Six Sigma Program in Atlanta from 2008 -11. He also served on the iSixSigma Editorial Advisory Board from 2010—2011. Peter has authored more than 50 articles on Lean, Six Sigma and quality.

Peter holds a B.S. in Building Construction from the University of Florida, a Master's in Civil Engineering from M.I.T. and an MBA from Georgia State University. He is a member of APICS and Senior Member of the ASQ.

CLICK TO REGISTER

tinyurl.com/LSSYB-DEC9